

COVID-19 Update

27 August 2020

Dear Resident(s),

I hope that this letter finds you well and you are coping during this latest COVID-19 outbreak. It is another unfortunate situation, but one that I am pleased to say appears to be coming to an end.

On Monday 24 August, Jacinda Ardern announced that the Auckland region will be moving down to Alert Level 2 at 11.59pm on Sunday, 30 August 2020. This is providing there is no significant change in the latest outbreak.

In keeping with our Alert Level 2 protocols, we will be reopening our Village gates to visitors. This means the main entrance will no longer be manned and visitors will not need to sign-in at the gate. All visitors to the Community Centre and Apartment Block will need to sign-in at Reception. Please ensure you keep records of your guests and visitors, as well as those people you come into close contact with. If you would like help downloading the NZ COVID Tracer App to your smartphone, please see Reception.

We are looking forward to welcoming back your family and friends to the Village again. For everyone's safety, please ensure your visitors are not sick or showing any COVID-19 symptoms before entering the Village. Please ensure you adhere to the government regulations of all gatherings being limited to a maximum of 10 people, please note this is a change from the previous Alert Level 2 restrictions.

I am really proud of how everyone has once again pulled together and quickly adapted to the ever-changing environment. I would like to personally thank you for your assistance in helping keep the Village a safe place, and for supporting each other and our Village team.

If you have any questions, please talk to your Village Manager.

Be Calm, Be Kind and Stay Safe.



Richard Davis
Chief Executive Officer, Arena Living

Alert Level 2 Protocols

Alert Level 2 is not life as normal, you should:

- Keep your distance from other people in public
- Wash your hands regularly
- Sneeze and cough into your elbow
- Keep a track of where you've been and who you've seen
- Wear a face covering if you can

Face coverings on public transport

From 11.59pm on 30 August New Zealanders will have to wear a mask or face covering on all forms of public transport. This includes buses, trains, ferries, planes, taxis and Ubers. It also includes driving services like Driving Miss Daisy.

Gatherings

Restrictions on gatherings in Auckland under Alert Level 2 will continue to be limited to 10 people.

Physical Distancing

- Keep your distance when out and about:
- 2 metres in public and in retail stores, like supermarkets and clothes shops.
- 1 metre in most other environments like workplaces, cafes, restaurants, and gyms

If you're unwell

If you're sick, stay home, call your GP or Healthline as soon as possible. If you are advised to get tested for COVID-19, please let us know by phoning Reception so that we can support you as necessary.

Community Centres and Facilities

The Community Centre and most facilities will be open, albeit with some limitations on the number of residents who can attend at any one time. Please respect these government restrictions.

Visitors and Guests

Please maintain a record of your visitors and guests for contact tracing purposes.

Arena Restaurants/Cafes

Seating arrangements will change to enable adherence to physical distancing requirements and Government guidelines.